



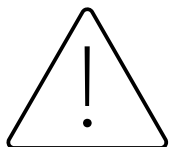
Workshop Toolbox

Installation Instructions

This document contains instructions for installing Workshop Toolbox. Please read and follow the instructions carefully. If you have any questions, please contact our IT Helpdesk at (877) 978-6586.

If you have an older version of Workshop Toolbox installed, please uninstall it from the add/remove programs before starting this installation.

Visit our website www.premiumtechtool.com for Version Information, Support Documentation, FAQs, and How to Videos.



New User Policy

Please log in to your Workshop Toolbox account within the first 3 months of receiving the credentials. Workshop Toolbox accounts that are never accessed during this period will be automatically disabled.

Users may request re-activation but must log in within 7 days or the account will be disabled again. Account Deletion after 1 month from disablement.

Once a user logs in once, the account remains active with one exception: accounts with no activity for 14 months will be disabled in accordance with user policy.

Overview of the software and its features:

The Workshop Toolbox is a collection of software applications designed to support 2013 and newer vehicles for Mack Trucks, Volvo Trucks, Volvo Bus, and Prevost brand products.

- **No Additional Hardware Required**
The Workshop Toolbox is fully compatible with Tech Tool and other diagnostic software.
- **RP1210 Compliant Hardware**
VOCOM 2+ Tough and VOCOM 2+ Mini Wireless. Also, supports hardware such as Nexiq, Noregon, and Dearborn.
- **Multi-Factor Authentication Enabled** (user to set up MFA Method. Instructions provided below).

Pre-Installation

- **The installation and application updates must be performed by a Windows Administrator.**
- Set User Account Control settings to “never notify”.
- Internet Connection Required. Please note that a slow network connection speed can prolong the installation time.
- Ensure all Windows Updates are installed and disable antivirus before starting Workshop Toolbox Installation (turn on antivirus after the installation).

System Requirements

Operating system	Windows 11 Professional 64-bit - version 21H1 or newer
Processor	1 gigahertz (GHz) or faster 4 cores or more 64-bit
RAM	8 gigabytes (GB)
Storage	Minimum 32 GB of free storage space
System firmware	UEFI, Secure Boot capable
TPM	Trusted Platform Module (TPM) version 2.0
Graphics card	Compatible with DirectX 12 or later with WDDM 2.0 driver
Display	High definition (720p) display Greater than 9" diagonally
Ports	Minimum: 2 USB-A ports Recommendation: 3 USB-A ports One USB port is required when using the VOCOM II Tough over USB cable or VOCOM II Mini with wireless USB adapter

Network Configurations

Note! If your network requires firewall and proxy authentication, please have an IT administrator perform this task.

It is important to allow traffic to Volvo.com servers. The firewall needs to be configured to allow traffic to/from ports 80, 443, 8891, 2010, and *.volvo.com (HTTP/HTTPS) for the following addresses. The proxy must not challenge the LOCAL SYSTEM for authentication when accessing these sites:

153.112.162.1944	networkupdatefilespublic.it.volvo.com/*
153.112.163.252	networkupdatemetadata.it.volvo.com/*
153.112.166.184	hmg.it.volvo.com
153.112.167.146	sws.it.volvo.com
153.112.167.191	secureweb.volvo.com

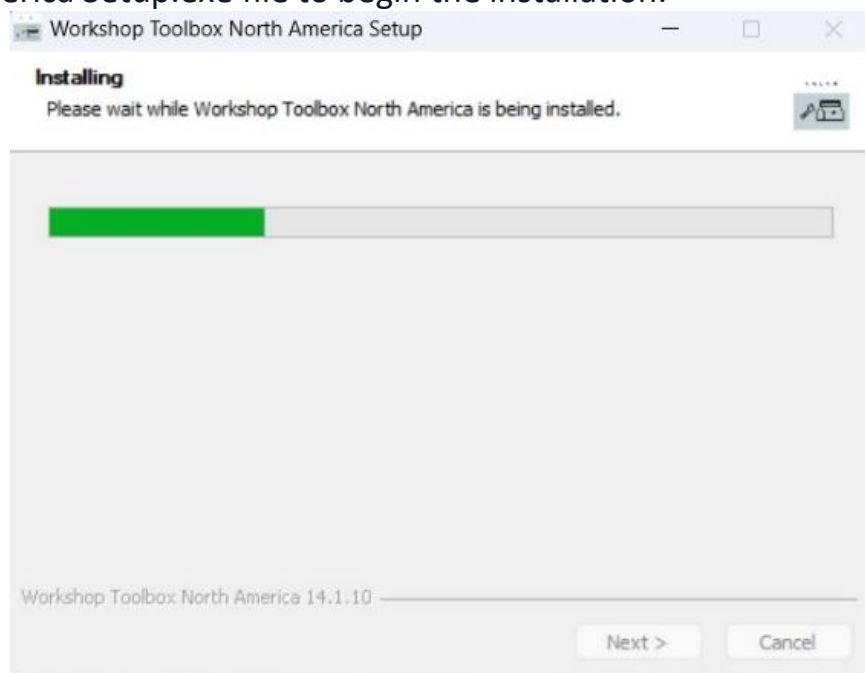
153.112.167.194 secure2.volvo.com/* (Impact)
www.msftncsi.com/ncsi.txt
*.msappproxy.net

In addition, the following sites are accessed for Certificate Revocation Lists to validate the SSL certificate and must be accessible:

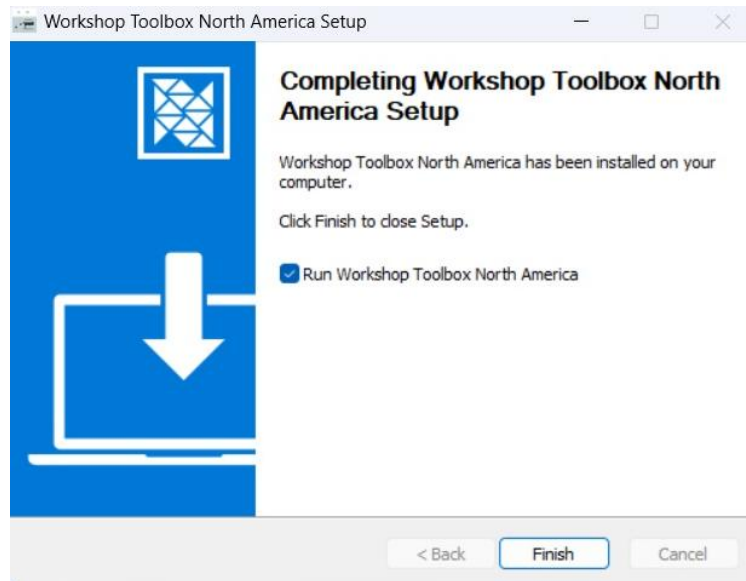
198.41.214.187 crt.globalsec.com
198.41.215.182 - 187 and .214.183 - 187 are alternates)
104.16.28.216 ocsps.globalsec.com
sv.symcb.com (via akamai - Symantec CRL)

Steps and Instructions for Installing

After obtaining the USB Drive or a downloaded file, open and double-click the Workshop Toolbox North America Setup.exe file to begin the installation.



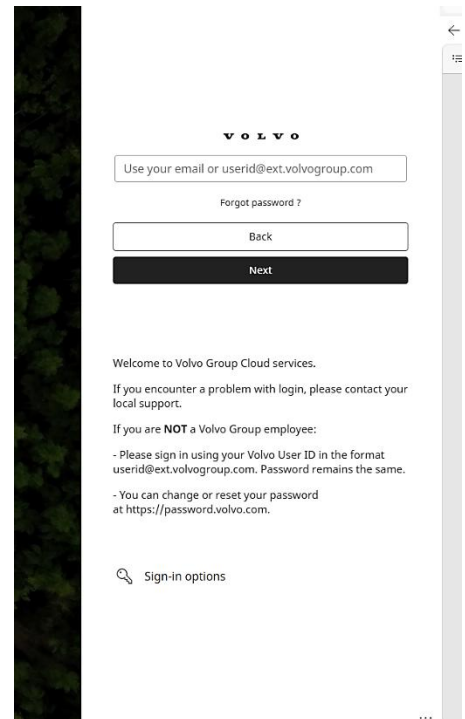
By default, the Workshop Toolbox application will launch after completing the setup and selecting “Finish”. To prevent it from launching after setup, uncheck the option ‘Run Workshop Toolbox North America’.



Installation is completed!

Multi-factor Authentication Login

If you have already set up your MFA method, you can log in using your credentials (ex. M12345@ext.volvogroup.com) and the MFA method. If not, please set up your Microsoft MFA profile by visiting the <http://myaccount.microsoft.com> website. For more details about MFA setup, please visit [MFA Need to Know](#).



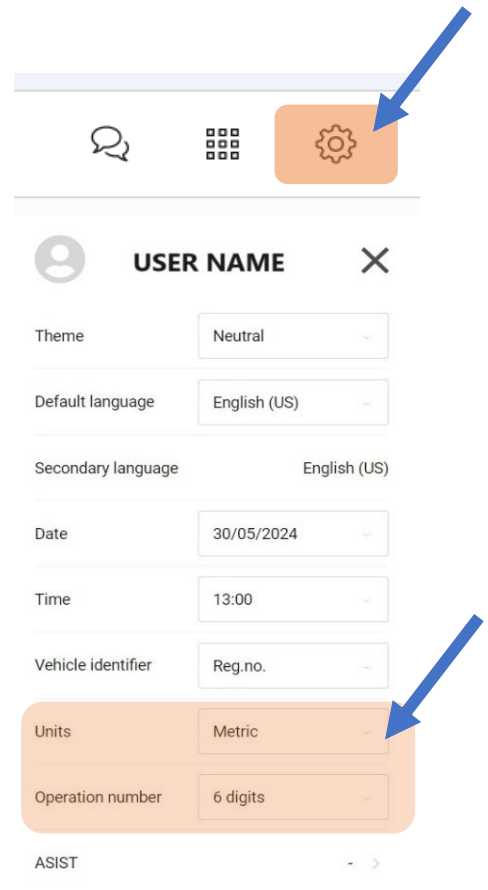
Configuration Settings

Access the settings gear in the top right-hand corner of the Workshop Toolbox application to customize the language, units, date format, and time format according to your preferences.

Suggested Settings:

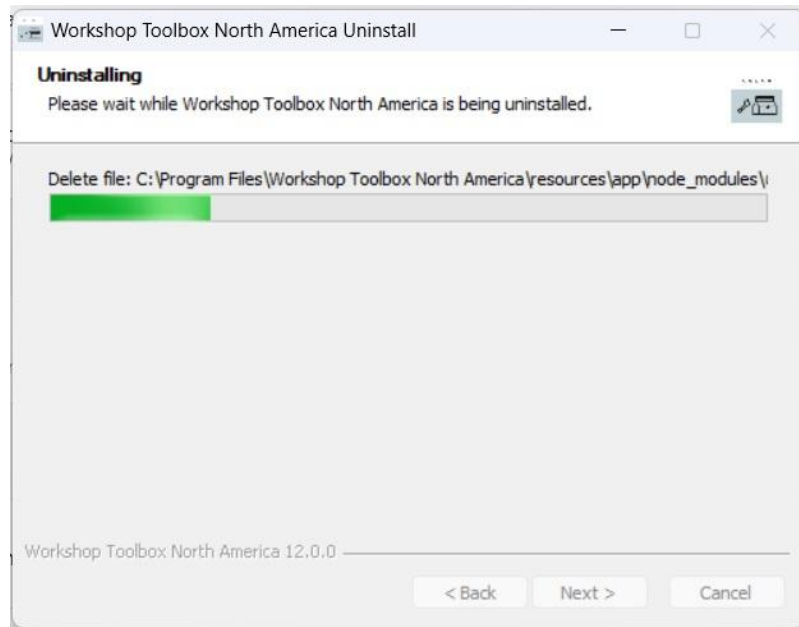
Units: **Metric**

Operation number: **10-digits**

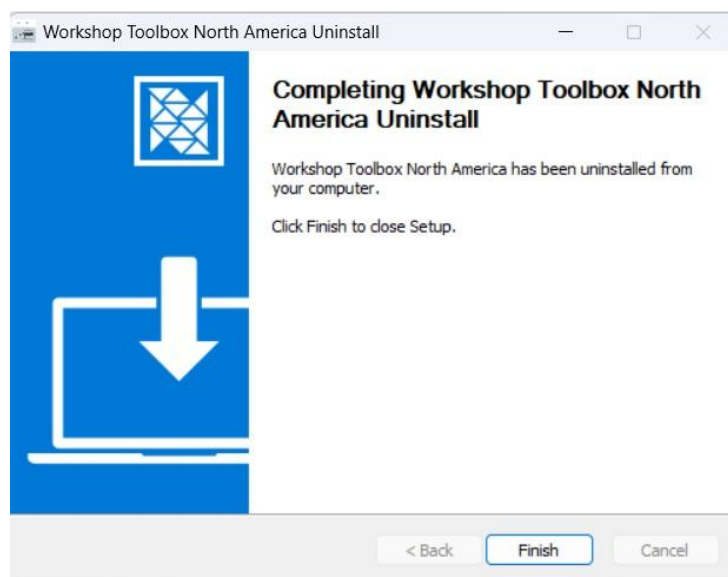


Uninstall Instructions

Access the "Add or Remove Programs" and locate "Workshop Toolbox North America." Select the "Uninstall" option to begin uninstalling.



Click "Finish" to close.



FAQ

Q: How do I select my vendor adapter (non-VOCOM)?

A: When the vendor driver has been installed, you will see the manufacturer added to the list of available adapters. Click on the drop-down arrow and select the connected adapter.

