

V O L V O

Improving uptime with preventive maintenance

# Blue Service Contract



**Our innovative approach to preventive maintenance replaces static intervals with customized schedules, ensuring maintenance happens at just the right moment. This helps you reduce downtime and keep your vehicles on the road longer.**

## Great for your truck and your business

The Blue Service Contract is driven by advanced AI models. This adaptive maintenance system adjusts service intervals based on real-world conditions, such as fuel consumption, idle time, and oil quality.

All our technicians are certified and use Genuine Volvo or Authorized Parts. They perform and follow Volvo recommended service operations and intervals to ensure maximum uptime and functionality.

For you, this saves time and effort. You also get better cost control—and a lower total cost of ownership, because your truck runs more efficiently with fewer unplanned stops.

## Improved uptime with Adaptive Maintenance

With Adaptive Maintenance, service operations are optimized around the oil drain interval, resulting in fewer stops and lower operating costs. When trucks face heavier operating conditions, the AI model signals the need for service sooner, preventing unplanned downtime. This flexibility can improve uptime and profitability for any fleet.

## Fleet Manager: A new resource at your dealer

As part of your Volvo Blue Contract, you'll have access to a Fleet Manager at your dealership. It's a new role providing concierge level service. The Fleet Manager is your point of contact and can pre-plan workshop visits. They'll proactively schedule service visits for a time that is convenient for your operation, ensuring that every visit is as smooth and efficient as possible. Your Fleet Manager manages all campaigns, recalls and software updates proactively so you can focus on your core business.

## Features and benefits:

- An adaptive schedule, powered by AI models constantly monitoring the vehicle
- A proactive, extensive service plan tailored to your needs and schedule
- Dedicated Fleet Manager and single point of contact
- Remote Diagnostics and Remote Programming included
- Genuine Volvo or Authorized Parts and Service
- Improved uptime through planned, efficient workshop visits
- Fixed monthly fee—improved cost control and reduced administration
- Ensures a well-maintained truck—better residual value
- Reduced risk of unplanned downtime and expensive repairs
- Volvo Action Service 24/7
- Peace-of-mind ownership

Volvo Trucks. Driving Progress



# Blue Service Contract

AI-powered preventive maintenance and Volvo Action Service 24/7

## Volvo Action Service

The Volvo Uptime Center is staffed 24/7 to answer any requests for Volvo Action Service.

## Adaptive maintenance

The following items are used or monitored as part of our adaptive maintenance program:

- Fuel consumption
- Transport cycle
- Gross combination weight
- Topography
- Idle time

## Possible contract options

- Annual DOT Inspection
- Quarterly BIT inspection
- Customizable intervals to allow for more services
- Cabin air filters, replace
- Complete vehicle alignment, check
- Truck wash
- Pickup and delivery of truck
- Maintenance on site

## Preventive maintenance

The following operations are performed per the service schedule (based on age/mileage):

- Engine oil and filter, replace
- Engine oil drain analysis
- Fuel filter, replace
- Water separator filter, replace
- Coolant, replace
- Coolant filter, replace
- Valves and injectors, adjust
- Fan and accessory drive belts and tensioners, replace
- Engine air filter, replace
- Fuel tank ventilation filter, replace
- DPF particulate filter, clean
- DEF tank flush, pump and tank filler neck filter, replace
- DEF dosage valve, clean
- Differential oil, replace
- Transmission oil and filter, replace
- Air drier coalescing cartridge, replace
- Power steering fluid and filter, replace
- Chassis lubrication
- Multi-point inspection

[www.volvotrucks.us](http://www.volvotrucks.us) | [www.volvotrucks.ca](http://www.volvotrucks.ca)

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Some vehicle options and services may not be available.

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