



CUSTOMER

Master Fleet Technician Training Program

Help your customers maximize their return on investment for every Volvo truck they operate with Volvo Trucks Academy's Master Fleet Technician Training Program.

Help your customers build a team of properly trained in-house technicians prepared to tackle any repair challenge. This program supports your customer's expectations for performance, uptime and customer satisfaction. There are two curricula fleets can choose from: one with Volvo powertrain and one without.

Benefits:

- Supports the safe, reliable, and profitable operation of Volvo trucks
- Helps build a team of properly trained fleet technicians prepared to service Volvo trucks
- Prepares your customers to determine when to service trucks in-house or bring them to your dealership
- Instructor-led courses are available in one of our seven Volvo Trucks Academy Learning Centers across North America

All instructor-led courses are available for purchase for your customers. For pricing and registration details please contact academy-help@volvo.com.

Volvo Master Fleet Technician – Chassis Only

General Repairs (Online Training)

Lubrication Training 1: Fundamentals of Lubrication

Lubrication Training 2:
Heavy-Duty Diesel Engine Lubrication

Lubrication Training 3: Heavy-Duty Truck Gear Lubrication

Lubrication Training 4: Heavy-Duty Truck Grease Lubrication

Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

Volvo Master Fleet Technician –

Chassis Only Continued

Systems, Operations, Basic Diagnostics and Repairs (Online Training)
Introduction to Electrical Systems
Introduction to Volvo Electronics
Volvo Air Brake Fundamentals
Volvo Basic Heavy-Duty Truck HVAC Principles
Diesel Engine Basics
Impact
Heavy-Duty Truck Transmission Basics

Service Diagnostic Systems and Major Repairs (Online Training)
Volvo V20 Engine Measuring Tools
Failure Analysis

Volvo Master Fleet Technician

General Repairs (Online Training)
Lubrication Training 1: Fundamentals of Lubrication
Lubrication Training 2: Heavy-Duty Diesel Engine Lubrication
Lubrication Training 3: Heavy-Duty Truck Gear Lubrication
Lubrication Training 4: Heavy-Duty Truck Grease Lubrication
Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

Systems, Operations, Basic Diagnostics and Repairs (Online Training)
Volvo Operating 2007 and Newer Vehicles
Introduction to Electrical Systems
Introduction to Volvo Electronics
Volvo Air Brake Fundamentals
Volvo Basic Heavy-Duty Truck HVAC Principles
Diesel Engine Basics
Impact
Heavy-Duty Truck Transmission Basics

Volvo Master Fleet Technician Continued

Service Diagnostic Systems and Major Repairs (Online Training)
Volvo SCR Familiarization
Volvo Engine Measuring Tools
Volvo Exhaust Aftertreatment System (EATS) Overview
2013 Communication Network Update for Volvo Trucks

Advanced Level Diagnostics (Online Training)
Failure Analysis
Volvo Automated Transmission for Fleets
Volvo Air in Fuel System, Check

Study Guides (Online Training)
Volvo Emissions Systems Overview Study Guide
Volvo Engines Overview Study Guide
Volvo I-Shift Transmission Study Guide

Sign your customer up today!

academy-help@volvo.com

Available in English and Spanish