

# CUSTOMER



## MASTER FLEET TECHNICIAN TRAINING PROGRAM

Help Your Customers Maximize Their Return on Investment for Every Volvo Truck They Operate with Volvo Trucks Academy's Master Fleet Technician Training Program

Help your customers build a team of properly trained in-house technicians prepared to tackle any repair challenge. Fleet technician training will help support your customer's expectations for performance, uptime and customer satisfaction. There are two training curricula fleets can choose from: one with Volvo engines and one without.

### Benefits:

- Supports the safe, reliable and profitable operation of Volvo trucks
- Helps build a team of properly trained fleet technicians prepared to service Volvo trucks
- Prepares your customers to better determine whether to keep service in-house or bring their trucks to your dealership for repair
- Instructor-led courses are taught in one of our seven Volvo Trucks Academy training facilities across North America

### Volvo Master Fleet Technician – Chassis Only

#### General Repairs and Preventive Maintenance (Online Training)

Volvo Preventive Maintenance

Lubrication Training 1: Fundamentals of Lubrication

Lubrication Training 2:  
Heavy-Duty Diesel Engine Lubrication

Lubrication Training 3: Heavy-Duty Truck Gear Lubrication

Lubrication Training 4: Heavy-Duty Truck Grease Lubrication

Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

## Volvo Master Fleet Technician – Chassis Only Continued

### Systems, Operations, Basic Diagnostics and Repairs (Online Training)

Introduction to Electrical Systems

Introduction to Volvo Electronics

Volvo Air Brake Fundamentals

Volvo Basic Heavy-Duty Truck HVAC Principles

Diesel Engine Basics

Impact

Heavy-Duty Truck Transmission Basics

### Service Diagnostic Systems and Major Repairs (Online Training)

Volvo Premium Tech Tool 2.0

Bendix ABS 6 Advanced with ESP Stability System

Volvo V20 Engine Measuring Tools

Failure Analysis

## Volvo Master Fleet Technician

### General Repairs and Preventive Maintenance (Online Training)

Volvo Preventive Maintenance

Lubrication Training 1: Fundamentals of Lubrication

Lubrication Training 2: Heavy-Duty Diesel Engine Lubrication

Lubrication Training 3: Heavy-Duty Truck Gear Lubrication

Lubrication Training 4: Heavy-Duty Truck Grease Lubrication

Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

### Systems, Operations, Basic Diagnostics and Repairs (Online Training)

Volvo Operating 2007 and Newer Vehicles

Introduction to Electrical Systems

Introduction to Volvo Electronics

Volvo Air Brake Fundamentals

Volvo Basic Heavy-Duty Truck HVAC Principles

Diesel Engine Basics

Impact

Heavy-Duty Truck Transmission Basics

## Volvo Master Fleet Technician Continued

### Service Diagnostic Systems and Major Repairs (Online Training)

Volvo Premium Tech Tool 2.0

Volvo Trucks HD-OBD Basics

Volvo SCR Familiarization

Bendix ABS 6 Advanced with ESP Stability System

Volvo Engine Measuring Tools

Volvo Exhaust Aftertreatment System (EATS) Overview

2013 Communication Network Update for Volvo Trucks

### Advanced Level Diagnostics (Online Training)

Failure Analysis

Volvo Automated Transmission for Fleets

Volvo Air in Fuel System, Check

## Other Available Training

Advanced Level (Instructor-Led Training)	Course Length
Volvo Fleet Engine Overhaul	4 days
Volvo Fleet Electrical Diagnostics	2 days
Volvo Fleet Emissions Diagnostics	2 days

### Study Guides (Online Training)

Volvo Emissions Systems Overview Study Guide

Volvo Engines Overview Study Guide

Volvo I-Shift Transmission Study Guide

**Sign your customer up today!** [academy-help@volvo.com](mailto:academy-help@volvo.com)

**Now available in English and Spanish**